

## HOME DEPOT 2018 Q3 U.S. CUSTOMER SATISFACTION SWEEPSTAKES OFFICIAL RULES

**NO PURCHASE OF ANY KIND IS NECESSARY TO ENTER OR WIN. MAKING A PURCHASE WILL NOT INCREASE YOUR CHANCES OF WINNING. VOID WHERE PROHIBITED BY LAW.**

Entry into this Sweepstakes constitutes your acceptance of these Official Rules.

**DATES OF SWEEPSTAKES:** The "Home Depot 2018 Q3 U.S. Customer Satisfaction Sweepstakes" (the "Sweepstakes") begins at 12:00 a.m. Central Time ("CT") on July 30, 2018 and ends at 11:59 p.m. CT on October 28, 2018 (the "Sweepstakes Period").

**ELIGIBILITY:** This Sweepstakes is open only to permanent legal U.S. residents of one of the fifty (50) United States or the District of Columbia (including residents of the U.S. Virgin Islands and Guam and excluding residents of Puerto Rico), at least eighteen (18) years of age or older at time of entry ("Entrant"). The Entrant who is selected as the potential prize winner (the "Prize Winner") must have a unique, personal, and valid social security number for Sponsor (defined below) to report the tax liability associated with acceptance of the prize ("Prize"). Valid social security number will be determined by Internal Revenue Service ("IRS") requirements as further defined in the "Prize Claims" section of these Official Rules. Officers, directors, managers and employees of Home Depot Store Support, Inc. ("Sponsor"), and each of its respective parents, subsidiaries, affiliates and related companies, dealers, advertising and promotion agencies, including companies providing marketing and market research services to Sponsor or its client(s), consultants and agents, as well as the immediate family (spouse, parents, siblings and children) and household members of each such person, and any others engaged in the development, production, execution or distribution of this Sweepstakes, including American Sweepstakes & Promotion Company, Inc. (the "Independent Administrator"), are not eligible to participate. Sweepstakes is void in Puerto Rico, and wherever else restricted or prohibited by law.

**OVERVIEW:** There are two (2) categories (each, a "Category" and collectively, "Categories") in the Sweepstakes: (a) consumer category ("Consumer Category"); and (b) professional category ("Professional Category"). For this Sweepstakes, one (1) Prize Winner will be selected from the eligible entries received within the Consumer Category, and one (1) Prize Winner will be selected from the eligible entries received with the Professional Category. See "Random Drawing/Notification" section for complete details. **NOTE:** You may only enter one (1) Category. To be eligible to enter the Professional Category, Entrant must be employed as a General Contractor/Remodeler, Building Operator/Maintenance, Handyman, Building/Construction worker (residential or commercial), Real Estate/Rental Property Manager, or Special Tradesman (includes plumber, electrician, roofing, HVAC, etc). If you do not meet the aforementioned criteria to be eligible to enter the Professional Category, you must enter the Consumer Category. Entrants who enter via the Survey (defined below) will be automatically placed in the correct Category based upon the information he/she provides within the Survey itself. Entrants who enter via the AMOE (defined below) must provide his/her Category preference at time of entry.

**HOW TO ENTER:** There are two (2) ways to enter the Sweepstakes. **Regardless of the method used to enter the Sweepstakes, either online via the Survey (defined below), via**

**the AMOE (defined below) or via a combination of the two (2) entry methods, there is a limit of forty-five (45) entries per person during the Sweepstakes Period.**

- a) **Online entry via the Survey after Completed Transaction:** Complete the survey (the "Survey") between 12:00 a.m. CT on July 30, 2018 and 11:59 p.m. C.T. October 28, 2018 by visiting the Home Depot website located at [www.HomeDepot.com/survey](http://www.HomeDepot.com/survey) (the "Website"). When prompted, select your preferred language, and submit your zip code, then submit the unique user ID ("User ID") and password ("Password") located on a receipt obtained by completing one (1) of the following transactions at a participating The Home Depot Retail Location or online at [www.HomeDepot.com](http://www.HomeDepot.com) when the product(s) purchased is picked up at a participating The Home Depot location (each a "Transaction"): (a) a purchase, (b) a return, or (c) an exchange. *PLEASE NOTE: Entrants may utilize receipts from multiple Transactions to enter this Sweepstakes. For example, if a receipt is issued for a purchase, the User ID and Password found upon that receipt may be used to enter this Sweepstakes. If the purchase is later returned or exchanged, a new receipt will be issued and the User ID and Password found upon that receipt may also be used to enter this Sweepstakes.* Receipts are valid for use in the Survey for fourteen (14) days from the date of the Transaction (as noted on the applicable receipt). \*After entering the unique User ID and Password, complete the Survey in its entirety, by submitting your answers to the Survey questions. When you have completed the Survey, and when prompted, complete the official Sweepstakes entry form (the "Entry Form") in its entirety, including your first name, last name, e-mail address and telephone number (including area code). Then, press the "Next" button in order to receive one (1) entry into the Sweepstakes. Survey must be completed by 11:59 p.m. CT on October 28, 2018. In order to be eligible and receive your Entry into the Sweepstakes, you must complete the entire Survey, the Entry Form and click on the "Next" button. If you do not complete the Survey, the Entry Form and click the "Next" button, you will not receive an entry into the Sweepstakes and therefore will not be eligible to win a Prize.

**\*NOTE:** The User ID and Password found upon your receipt is only valid for fourteen (14) days from the date of the Transaction (as noted on the applicable receipt). If an Entrant's User ID and Password expire prior to the end of this Sweepstakes, such Entrant may enter by either, (a) completing another Transaction during the Sweepstakes Period to receive a new receipt; or (b) via the "AMOE" listed below. *For example: If an Entrant completes a Transaction and receives a receipt dated August 31, 2018, he/she may use the User ID and Password found upon the receipt to access the Survey and receive entry into the Sweepstakes through 11:59 p.m. CT on September 14, 2018. If he/she does not use the aforementioned User ID and Password to access the Survey by 11:59 p.m. CT on September 14, 2018, he/she will not be eligible to receive an entry into the Sweepstakes via the online entry method with this receipt. In such case, and if desired, he/she can receive an entry via a new receipt by completing another Transaction during the Sweepstakes Period or via the AMOE as outlined below.* **Consequently, if the User ID and Password expire after this Sweepstakes has ended, the Entrant may only use the User ID and Password to enter this Sweepstakes through the end of the Sweepstakes Period.** *For example: If an Entrant completes a Transaction and receives a receipt dated October 18, 2018 he/she may use the User ID and Password to solely access the Survey until 11:59 p.m. CT on October 28, 2018.* Entries are subject to User ID and Password validation and verification. Only one (1) entry per User ID and Password will be accepted. In addition, if the

Entrant's transaction takes place during the Sweepstakes Period, and the Sweepstakes Period ends without the Entrant taking the survey, the Entrant's Transaction can still be used to enter into a subsequent sweepstakes (if one is conducted) if (i) the User ID and Password found on the Entrants receipt is still valid (i.e., the date of the receipt is within fourteen (14) days from the date of the Transaction), and (ii) the Transaction falls within the sweepstakes period for such subsequent sweepstakes.

- b) **Without taking the Survey via the Alternate Method of Entry ("AMOE")**: To enter the Sweepstakes without completing the Survey you may enter by mail as follows: On a 3" x 5" card, legibly handprint or type your first name, last name, e-mail address, telephone number (including area code), and consumer category (either Consumer or Pro) and mail your 3" x 5" card in a business size envelope to:

Consumer Category:

ASC/ Home Depot 2018 Q3 U.S. Consumer Customer Satisfaction Sweepstakes  
PO Box 430  
Macedon, NY 14502-0430

Pro Category:

ASC/ Home Depot 2018 Q3 U.S. Pro Customer Satisfaction Sweepstakes  
PO Box 431  
Macedon, NY 14502-0431

All AMOE entries must be postmarked by October 28, 2018, and received by November 1, 2018. Limit one (1) entry per envelope. Each envelope is considered one (1) entry into the Sweepstakes. Multiple entries submitted or completed by anyone other than the Entrant are void. No mechanical reproductions will be accepted. AMOE entries must contain all entry fields to be entered, otherwise void.

Any attempt by an Entrant to obtain more than the stated number of entries by using multiple/different addresses, and/or any other methods will void that Entrant's entries and that Entrant may be disqualified from the Sweepstakes. Entries submitted by anyone other than the Entrant are void. Neither the Sponsor, nor Independent Administrator will verify receipt of entries for Entrants. All entries submitted become the sole property of Sponsor and will not be returned. Sponsor is not responsible for lost, late, misdirected, illegible, damaged or postage-due mailed entries.

**RANDOM DRAWING/NOTIFICATION:** There will be two (2) Prize Winners selected in the Sweepstakes and each will receive a Prize as outlined in the "Prize" section below. On or about November 5, 2018, one (1) Prize Winner will be selected in a random drawing conducted from among all entries received within the Consumer category (the "Consumer Prize Winner") and one (1) Prize Winner will be selected in a random drawing conducted from among all entries received within the Professional Category (the "Professional Prize Winner"). Each of the random drawings will be conducted by a Sponsor representative, whose decisions are based upon his/her sole discretion and interpretation of these Official Rules, and are final and binding in all respects.

The potential Prize Winners will be notified by the Independent Administrator by email and/or phone and must complete the "Required Documents" as defined in the "Prize Claims" section below ("Notification"). In the event the Independent Administrator cannot reach a potential Prize

Winner via the Notification, if a Potential Prize Winner fails to respond to the Notification by the date indicated, or if it is determined by Sponsor and/or Independent Administrator, in their sole discretion, that a potential Prize Winner is not eligible in accordance with these Official Rules, an alternate Prize Winner will be selected at random from among the remaining non-winning eligible entries received during the Sweepstakes Period. In such case, he/she will be notified as outlined above.

**ODDS OF WINNING:** The odds of being selected as the Prize Winner will depend upon the total number of eligible entries received within the Sweepstakes Period.

**PRIZE:**

**Consumer Category Prize:** One (1) Prize of a \$5,000 Home Depot Gift Card will be awarded to the Consumer Prize Winner (“Consumer Prize”). The approximate retail value (“ARV”) of the Consumer Prize is five thousand dollars (\$5,000).

**Professional Category Prize:** One (1) Prize of a \$5,000 Home Depot Gift Card will be awarded to the Professional Prize Winner (“Professional Prize”). The ARV of the Professional Prize is five thousand dollars (\$5,000).

Each Prize is subject to the terms of the conditions of the gift card itself. Prizes cannot be substituted, assigned, or transferred; except at Sponsor’s sole discretion or as otherwise provided herein. Sponsor will not replace any lost or stolen Prizes. Each Prize is taxable as income and each Prize Winner is solely responsible for all applicable federal, state and local taxes, including taxes imposed on his/her income. No more than the stated number of Prizes set forth in these Official Rules will be awarded. All Prizes will be awarded.

**PRIZE CLAIMS:** Except where prohibited, each potential Prize Winner must complete, sign and return a notarized “Affidavit of Eligibility/Liability/Publicity Release Form” (the “Release”) and an IRS Form W-9 (collectively, the “Required Documents”), within the date and time indicated within the Notification. If a potential Prize Winner fails to return the Required Documents within the date and time frame indicated, potential Prize Winner forfeits his/her right to the respective Prize and another Prize Winner will be selected at random from among the remaining non-winning eligible entries received within the respective Category. **Potential Prize Winners must report income to the IRS. In the event it is deemed during the verification process that the potential Prize Winner does not have a unique, personal and valid social security number for Sponsor to report the tax liability associated with acceptance of the Prize, such potential Prize Winner will be disqualified and another Prize Winner selected as outlined above. Valid social security numbers will be determined by IRS requirements. The Sponsor (or a party acting on its behalf) must report the value of the Prize to the IRS in the year the Prize is received by the Prize Winner and will be reported to the Prize Winner and the IRS in the form of a Form 1099.** Prize Winners consent (and, except where prohibited, agree to sign any additional documents required by Sponsor to formalize, effect or perfect such consent) to Sponsor’s use of his/her name, likeness (photograph and/or video), biographical information, and voices in advertising/publicity/trade without compensation, notice or approval; and, Prize Winners disclaim any ownership rights of such advertising/publicity/trade material (TN residents will not be required to sign a publicity release as a condition of winning a Prize). The Prizes will be awarded within six (6) to eight (8) weeks from the date in which the Required Documents are received.

**GENERAL CONDITIONS:** By participating Entrants agree to abide by and be bound by these Official Rules and the decisions of the Sponsor, which shall be final and binding with respect to

all issues relating to this Sweepstakes. Should any portion of the Sweepstakes be, in Sponsor's sole discretion, compromised by non-authorized human intervention or other causes which, in the sole discretion of the Sponsor, corrupt or impair the administration, security, fairness or proper submission of entries, Sponsor reserves the right, at its sole discretion, to cancel, terminate, modify or suspend the Sweepstakes and conduct the Sweepstakes in a manner which in its sole discretion is fair, appropriate and consistent with these Official Rules. Notice of such action by Sponsor will be posted at the Website. In such event, Sponsor reserves the right to award the Prize at random from among the eligible entries received up to the time of the impairment. Sponsor reserves the right in its sole discretion to disqualify any individual it finds to be tampering with the entry process or the operation of the Sweepstakes or to be acting in violation of these Official Rules or in an unsportsmanlike or disruptive manner. Sponsor reserves the right to disqualify or reject any incomplete, inaccurate or false entry. **ANY ATTEMPT BY ANY PERSON TO DELIBERATELY UNDERMINE THE LEGITIMATE OPERATION OF THE SWEEPSTAKES IS A VIOLATION OF CRIMINAL AND CIVIL LAW, AND, SHOULD SUCH AN ATTEMPT BE MADE, SPONSOR RESERVES THE RIGHT TO SEEK DAMAGES FROM ANY SUCH PERSON TO THE FULLEST EXTENT PERMITTED BY LAW. SPONSOR'S FAILURE TO ENFORCE ANY TERM OF THESE OFFICIAL RULES SHALL NOT CONSTITUTE A WAIVER OF THESE PROVISIONS.**

**RELEASE:** By participating in this Sweepstakes, Entrants agree to release and hold harmless Sponsor, and its client(s), and each of their parent companies, respective officers, directors, managers, employees, subsidiaries, affiliated entities, agents, members, shareholders, insurers, servants, guests, divisions, predecessors, successors, representatives, assigns, attorneys, dealers, distributors, advertising, promotion, and fulfillment agencies, including the Independent Administrator (collectively, the "Released Parties") from and against any claim or cause of action arising out of participation in the Sweepstakes or receipt, redemption or use of any Prize.

**LIMITATIONS OF LIABILITY:** The Released Parties do not have any responsibility or liability whatsoever for: (a) unauthorized human intervention in any part of the entry process or the Sweepstakes; (b) electronic or human error which may occur in the administration of the Sweepstakes or the processing of entries; (c) any property loss, damage, personal injury, or death, in connection with the Prize provided pursuant to this Sweepstakes and/or any person's participating in the Sweepstakes; (d) any printing or typographical errors in any Sweepstakes-related materials; (e) stolen, lost, late, misdirected, corrupted, incomplete, damaged or indecipherable entries; or (vi) technical failures of any kind, including but not limited to the malfunctioning of any computer, mobile device, cable, network, hardware or software (if applicable), as well as any failure of the Website during the Sweepstakes Period.

**CHOICE OF LAW:** Under no circumstances will Entrants be permitted to obtain awards for, and Entrants hereby waive all rights to claim, punitive, incidental or consequential damages, or any other damages, including attorneys' fees, and Entrants further waive all rights to have damages multiplied or increased. All issues and questions concerning the construction, validity, interpretation and enforceability of these Official Rules, or the rights and obligations of Entrants and Sponsor in connection with this Sweepstakes, shall be governed by, and construed in accordance with, the substantive laws of the State of Georgia, without regard to Georgia conflict of law principles.

**ENTRANT'S PERSONAL INFORMATION:** When you participate in the Survey and enter this Sweepstakes, Sponsor will be collecting non-personally identifiable data about Entrants. Sponsor will also collect your name, mailing address, and telephone number. We use this information to administer your participation in the Sweepstakes. At the time you are entering the

Sweepstakes, we may ask for your email address and for your permission to send you future marketing information from Home Depot. If you wish to later opt-out of these emails, you can do so by checking the unsubscribe button on the email or visiting [http://www.homedepot.com/c/Privacy\\_Security](http://www.homedepot.com/c/Privacy_Security). All other information collected from Entrants (including but not limited to the Entrant's gender and any other demographic information) is collected for analysis purposes only.

Home Depot is dedicated to protecting your privacy. You can locate Home Depot's privacy policy at [www.homedepot.com/c/Privacy\\_Security](http://www.homedepot.com/c/Privacy_Security). You can contact Home Depot or otherwise communicate your privacy concerns by:

- calling 1-800-553-3199
- faxing 1-877-496-9470
- emailing Home Depot Customer Care at [customercare@homedepot.com](mailto:customercare@homedepot.com)
- accessing your registration information on Home Depot Sites
- registering or changing your privacy preferences at [www.homedepot.com/c/Privacy\\_Security](http://www.homedepot.com/c/Privacy_Security)
- writing at the address below (please include your e-mail address and telephone number (including area code) with your correspondence along with the information needed to support your request):

The Home Depot, Inc.  
Attention: Privacy Official  
Customer Care  
2455 Paces Ferry Road  
Atlanta, GA 30339-4024

**WINNERS LIST/RULES REQUEST:** For the name of the Prize Winners or a copy of these Official Rules, please submit a self-addressed, stamped envelope for receipt by November 30, 2018 to "Home Depot 2018 Q3 Sweeps US" (please specify "Winner's List" or "Rules Request"), American Sweepstakes & Promotion Company, 300 State Street, Suite #402, Rochester NY 14614. A copy of these Official Rules may also be obtained at the Website during the Sweepstakes Period. The name of the Prize Winners for previous Sweepstakes can also be found on the Website and the name of the Prize Winners for this Sweepstakes can be found on the Website, on or about November 18, 2018 after the Prize Winners are confirmed.

**SPONSOR:** Home Depot Store Support, Inc., 2455 Paces Ferry Road NW, Atlanta, GA 30339. *This Sweepstakes shall not be published without the written permission of the Sponsor.*

**INDEPENDENT ADMINISTRATOR:** American Sweepstakes & Promotion Company, 300 State Street, Suite #402, Rochester NY 14614